



# Service Request Form

Icom (Australia) Pty. Ltd.  
ABN:88 006 092 575  
Unit 1, 103 Garden Road, Clayton, Victoria 3168, Australia  
Phone: (03) 9549 7500 Fax: (03) 9549 7505

### Contact Details

Date: \_\_\_\_\_

Dealer Name or Owner's Full Name: \_\_\_\_\_

Address: \_\_\_\_\_

Suburb: \_\_\_\_\_ State: \_\_\_\_\_ Postcode: \_\_\_\_\_

Phone: \_\_\_\_\_ Mobile: \_\_\_\_\_ Fax: \_\_\_\_\_

Email: \_\_\_\_\_

### Radio Details

Model: \_\_\_\_\_ Serial Number: \_\_\_\_\_

### Accessories Included with Radio

Antenna  Battery  Belt Clip  Cable  Instruction Manual

Microphone  Original Box  Other: \_\_\_\_\_

### Simple Description of the Fault:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

### Please tick:

Warranty Repair (Copy of receipt is required)

Non-Warranty Repair

For non-warranty repairs, a Service Quote will be sent to your specified email address.

If the Quote is rejected, an Inspection Fee will be charged for time spent inspecting the radio.

All non-warranty repairs incur this charge regardless of whether or not the radio is deemed to be repairable.

- \$55 Inc GST for radios less than 15 years old\*

- \$165 Inc GST for radios that are 15 or more years old\* (\*from date of manufacture)

Return Freight will also be charged if the radio is to be returned.

Icom Service Department will send out a Service Request Confirmation upon receipt of radio.

Note: A separate form must be submitted for each radio.

*I understand the repair terms and accept that rejecting the Service Quote for a non-warranty repair will result in charges as outlined above.*

Print Name: \_\_\_\_\_ Signature: \_\_\_\_\_

Office Use Only | Service Request No: \_\_\_\_\_ Service Quote No: \_\_\_\_\_ Service Order No: \_\_\_\_\_